



STATE OF RHODE ISLAND

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Roles & Responsibilities Under CFCM: What This Means for DD Services

Rhode Island's new conflict-free case management (CFCM) system is required by Medicaid for participants who get their long-term services and supports (LTSS) at home or in a community setting. Here are the new roles and responsibilities under CFCM:



DD Participant

- You choose a CFCM and your service providers
- You lead your Individual Support Plan (ISP) meetings
- You get services and supports to reach your goals and be independent
- You ask for changes to your ISP and approve your ISP



DDD Staff

- Review eligibility applications for DD services
- Meet with you to complete the assessment process
- Review and approve your ISP so you can start services
- Talks to you about CFCM and shares the list of CFCM you can choose from



CFCM

- Will reach out to you to schedule time to meet with you
- Supports and encourages you to lead your ISP meetings
- Meets with you to help you create, write, and change your ISP
- Helps you access services, supports, and resources to meet your goals
- Checks in to make sure you are enrolled and receiving services



DD Provider

- Can join you in the assessment process and ISP meetings if you want them to
- Deliver services to you that match your plan
- Support Brokers (SB) help you manage services and staff if you self-direct
- Fiscal Intermediaries (FI) help you with your ISP budget and other finances if you self-direct

Though there are changes with CFCM, one thing stays the same: CFCM and DD Providers are there to help you do what matters most to you. They will work together to make sure you get the services you want and respond to your changing needs.